



Billing Address		
Company / Name:		
Account Contact Name:		Phone:
Address:		Fax:
City/Town:	Postal Code:	Email:

List email addresses requested @maskcom.ca (5 included free, each additional address \$1 per month)			
Email (@maskcom.ca)	Password		

Payment Options	
<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard	
Credit Card Number:	Expiry Date:
Name on Credit Card:	
<input type="checkbox"/> Pre-Authorized Payment from Bank Account (Attach/fax a copy of a void cheque)	
I authorize Maskcom.ca on a monthly basis to debit the amount due from my Credit Card or Pre-Authorized Payment	
Payment Authorization Signature:	Date:

I have read and agree to the Terms and Conditions on Pages 1 and 2 of this form. Early Termination subject to fee as per Terms and Conditions	
Service Agreement Signature:	Date:

Thank-You for choosing Maskcom.ca Internet Service (the "Service").

Service information

Initial account setup: \$10 (plus first and last months service fee)

Monthly cost: \$14.99

Main Dialup number: 613-735-5252

SMTP server: smtp1.maskcom.ca, POP server: pop1.maskcom.ca

Agreement: This agreement is between you the undersigned subscriber of the Service, and Maskcom.ca. By creating an account with and using the Service, you agree to be bound by these Terms and Conditions and our Acceptable Use Policy (available at <http://www.maskcom.ca/aup.html>) (the "Agreement"). This Agreement may be changed by Maskcom.ca at any time. Prices are guaranteed for an initial 12 month period only. Any changes to this Agreement will be posted on the Maskcom.ca Website. If you disagree with the changes you accept that your sole and exclusive remedy is to stop using the Service and notify Maskcom.ca that you are terminating the Agreement. Your continued use of the Service after changes to the Agreement acknowledges your acceptance of the changed Agreement.

Service: Maskcom.ca cannot guarantee upload or download speeds. The speed will vary depending on location, weather, wiring, internet traffic, content of a particular website, as well as overall performance and configuration of your computer.



Maskcom.ca

Dialup internet application form

Maskcom.ca
1178 Mask Road
Killaloe, ON, K0J2A0
Phone:757-0640 Fax:757-0626

Term: This Agreement is effective as of the date your account is created with Maskcom.ca and the Service is activated. The minimum initial term is 12 months. After which time has passed you will be renewed automatically on a month to month basis.

Cancellation : If you would like to cancel before the end of your contract term you will be charged an Early Termination Fee. The Early Termination Fee is the remainder of the Term (the monthly fee times the number of months remaining) or a \$50 Early Termination Fee, whichever is the lesser amount. Requests for cancellation will not be processed unless the request is received by Maskcom.ca in writing. If these Terms and Conditions are not followed Maskcom.ca has the right to terminate the Service without notice and without any liability whatsoever.

Changes: Any changes you request to your Service are subject to a \$15.00 processing fee, including email changes. The fee will not apply to your first change in any 2 month period.

Payment: First and last months service are payable on account setup. Regular monthly fees are payable when due. You must provide Maskcom.ca with accurate and complete billing information, as well as the location in which the Service has been installed. If your account is past due it is subject to a late payment fee. Delinquent accounts may be suspended or canceled at the sole discretion of Maskcom.ca. A suspended account is subject to a \$50 reactivation fee. A minimum period of 1-2 business days required to reactivate suspended accounts. Payments returned from the bank or credit card company for insufficient funds are subject to a \$30.00 service charge. Prices are subject to change without notice.

Required Equipment: You certify that the computer you are using meets the minimum requirements, and if not it is your responsibility to upgrade it so it meets the requirements or Maskcom.ca will not provide technical support.

Governing Law: This Agreement shall be construed and enforced in accordance with the laws of the province of Ontario. You irrevocably submit to the jurisdiction of the courts of the province of Ontario, and irrevocably waive any objection at any time to the venue or convenience of forum of any suit, action or proceeding arising out of this Agreement brought in any such court.

Entire Agreement: This Agreement together with the Acceptable Use Policy set forth the entire understanding of the Parties with respect to the subject matter of this Agreement and supersede all prior agreements or understandings pertaining to the subject matter hereof.

Disclaimer of Warranties, Liability and Responsibility: You expressly agree that use of the service is at your sole risk. Neither we nor any of our information or content providers, service providers, licensors, employees, or agents warrant that the service will be uninterrupted or error-free; nor do we or any of our information or content providers, service providers, licensors, employees, or agents make any warranty as to the results to be obtained from use of the service, including any minimum upload or download speeds. The service is distributed on an "as-is" and "as-available" basis without warranties of any kind, either express or implied, including but not limited to warranties of title or implied warranties of merchantability or fitness for a particular purpose or otherwise, except for those warranties, if any, which are implied by, and incapable of, exclusion, restriction or modification under the laws applicable to this subscriber agreement. In particular, because we may provide service subscribers with electronic access to the content available on the service, which content may be originated by independent publishers and/or providers and which content is not augmented by ourselves, we cannot and do not warrant the accuracy of any of the information as originated by said independent publishers and/or providers, and we shall not be liable in any manner whatsoever for any errors, omissions, or inaccuracies relating thereto. If defective, you – not ourselves, our dealers, distributors, agents, employees, or any third-party content provider – assume the consequences resulting therefrom. No oral or written information or advice given by ourselves, our agents, employees, or any third-party content provider shall create any warranty in or to the Maskcom.ca service or the content, and you may not rely on any such information or advice. This warranty gives you specific legal rights.